

Dear Valued Guest,

Precautions against the Spread of Novel Coronavirus

Thank you for your continued support for Karasuma Kyoto Hotel.

In order to prevent the spread of the Novel Coronavirus, the precautionary measures below have been implemented throughout the hotel as the safety of our guests are our utmost priority.

***The precautionary measures will be revised depending on the situation.

1. Thorough Ventilation

*Constant thorough ventilation throughout the hotel

2. Prevention of Contagious Infection

*Alcohol-based hand sanitizer station in key areas throughout the hotel

*Disinfecting public spaces and equipment with special attention to high-touch surfaces

*Disinfecting equipment at guest rooms, restaurants and banquet rooms

3. Prevention of Droplet Infection

*The distance between tables and chairs will be 1 m or more, and separated by acrylic panels as needed.

*Guidance by hotel staff to promote physical distancing at the front desk, hotel lobby, smoking booth, elevator etc.

4. Precautionary measures for hotel staff and affiliates

*Masks for all staff and affiliates (gloves if necessary)

*Mandatory screening for all staff

*Staff with a bad health condition will be instructed to stay at home

*Hand hygiene, including proper handwashing & hand sanitizer stations

5. For our guests,

*Please maintain social / physical distance between other guests.

*Please keep your hands clean with alcohol-based hand sanitizers when entering the hotel.

*We may ask guests to undergo temperature checks as needed.

*We may ask guests who have a fever or a bad cough to refrain from entering the hotel.

We express our deepest thanks for your understanding and cooperation.